# Information About KPI

The MCU requires certain student outcomes to be reported as Key Performance Indicators (KPIs).

Windsor Career College is a registered private career college under the Private Career Colleges Act, 2005. The Ministry of Colleges and Universities (MCU) requires certain student outcomes to be reported as Key Performance Indicators (KPIs). KPI information is collected by a third party organization Forum Research.

## The Following KPI's are published on the Report

#### **Graduation Rate**

The Graduation Rate is the percentage of an institution's enrolled students who successfully graduated from their programs of study.

### **Graduate Employment Rate**

The Graduate Employment Rate means the percentage of an institution's graduates who sought employment and became employed within six (6) months following their graduation from the institution, or as otherwise determined. The labour force is defined as those employed, those not employed but looking for a job, or those not employed but who have accepted a job to start shortly. This KPI is calculated by Forum Research by contacting graduates employment status six-months following graduation.

### **Graduate Employment Rate in the Field of Study**

The Graduate Employment Rate in the field of study means the percentage of an institution's graduates who sought employment and became employed within the field of study six (6) months following their graduation from the institution.

#### **Graduate Satisfaction Rate**

The Graduate Satisfaction rate is based on a survey of the students who have successfully completed their program of study, conducted by Forum Research.

### **Employer Satisfaction Rate**

The Employer Satisfaction rate is based on a survey of the Employers who have hired graduates from the institution, conducted by Forum Research.

#### **Student Loan Default Rate**

The OSAP Default rate is percentage of number of loan recipients in default as a percentage of the number of total loan recipients.

Small Sample and No Sample: In the event that you will see "SS" or "ND" in place of KPI rates, "SS" means "Small Sample" and is used to indicate when the sample size is less than five. These numbers are still included in the cumulative program category and institution results. "ND" means "No Data" and is used to indicate that there were no enrolled students or graduates that met the necessary criteria to be included in that calculation.

